

## FAQs

### How do I move through the tiers?

You will move through the tiers by earning enough Rio Rewards points (from gaming or non-gaming spend) during the current calendar year.

### How long will I maintain my new tier status?

For the remainder of the current year and for the entire following year.

### Will my Rio Rewards points ever expire?

Only if your account has been inactive for 12 months.

### Can I convert my Rio Rewards points into FrioPlay?

Points that have been earned from gaming can be converted into FrioPlay or used as Resort Credit. Points earned from non-gaming spend are used for Resort Credit.

### Where and how can I use my Rio Rewards points?

You can “spend” your points at nearly every outlet while at the Rio. Just tell the cashier that you want to use your points to pay the bill.

### I'm not a member, can I create a Rio Rewards account online?

Yes. If you don't have a Rio Rewards number, scan the QR code below and click on “Not a member yet?” to join. Complete your enrollment and pick up your card by visiting Rio Rewards.

### Can I look at my account online?

If you created your account while on property, please scan the QR code below and click on “create an online account” to gain access.

### How do I get points for everything I do?

While gambling, be sure to insert your Rio Rewards card into the slot machine or give it to the dealer. Additionally, associate your card number with your room and always present your card to the cashier while dining or shopping at participating outlets. Please note that you cannot earn rewards on your room stay itself. However, you can earn rewards on eligible charges made to your room from participating outlets. You can also take the paid receipt to Rio Rewards or email [RioRewards@riolasvegas.com](mailto:RioRewards@riolasvegas.com) for processing.



1.800.PLAY.RIO | [RioRewards@riolasvegas.com](mailto:RioRewards@riolasvegas.com)



Must be 21 years or older. Management reserves all rights. Use of this card constitutes acceptance of the terms and conditions of Rio Rewards. When The Fun Stops™ Problem Gamblers HelpLine. 1-800-GAMBLER

# Rio<sup>®</sup> REWARDS

## THE CLUB THAT GIVES MORE



## ALL NEW JOIN TODAY

With **Rio Rewards**, you're winning right from the get-go, earning rewards faster than anywhere else in Vegas. Go ahead, have a little extra of everything.

## WHERE YOUR PLAY COUNTS MORE

We did the math, and it adds up to a lot more for you. But here's the catch—there is no catch. This is what you get, 24/7/365. No “earning periods” or blackout dates.

### DINING, ENTERTAINMENT, & SHOPPING

**2**  
RIO REWARDS POINTS FOR EVERY **\$1**  
SPENT

### SLOTS

**1**  
RIO REWARDS POINT FOR EVERY **\$1.25**  
COIN-IN

### VIDEO POKER, STANDALONE ROULETTE OR KENO

**1**  
RIO REWARDS POINT FOR EVERY **\$10**  
COIN-IN | WAGERED

### HYBRID ETGs & MOST TABLE GAMES

**1**  
RIO REWARDS POINT FOR EVERY **\$25**  
WAGERED

### BLACKJACK 3:2

**1**  
RIO REWARDS POINT FOR EVERY **\$75**  
WAGERED

### HOTEL, DINING, ENTERTAINMENT, & SHOPPING

**100**  
RIO REWARDS POINTS GETS YOU **\$1**  
IN RESORT CREDIT

### GAMING

**100**  
RIO REWARDS POINTS GETS YOU **\$1**  
IN FRIOPLAY OR  
RESORT CREDIT

EARN

SPEND

## HOW IT WORKS

You earn Rio Rewards points almost everywhere, for whatever you do, and you can redeem them the same way they were earned. Your points can add up to FrioPlay, room credits, dining, entertainment—everything we offer.

\*Only points earned from gaming may be redeemed for FrioPlay. However, all Rio Rewards points may be used for non-gaming resort credit.

## THE MOST POINT VALUE IN VEGAS

As a Rio Rewards member, your stay and play create a rewards cycle, constantly earning you more and more.

## LEVEL UP

Your Tier Benefits start great and get better, and you're earning rewards at a best-in-Vegas speed.

TIER BENEFITS	ROUGE Starting Level	AZUL 10,000 Points	GOLD 50,000 Points	PLATINUM 250,000 Points
Extra Complimentary Hotel Nights*		1	2	3
Tier Celebration Anywhere Points are Rio Rewards Points		\$50		
Tier Celebration Anywhere Points are Rio Rewards Points			\$200	
Tier Celebration Anywhere Points are Rio Rewards Points				\$500
Complimentary Resort Fee		●	●	●
Complimentary Late Check-Out*			●	●
Complimentary Early Check-In*		●	●	●
VIP Lounge/Check-In			●	●
Casino Invited Guest Check-In Line		●	●	●
Enhanced Room Upgrade*			●	●
Transportation to/from Airport				●
Best Room Rate Guarantee	●	●	●	●
2 Complimentary Show Tickets**		●	●	●
Complimentary Daily Drink Vouchers		1	2	3
Complimentary Monthly Food Voucher (1x)		\$15	\$25	\$50
Discounted ATM Fees	●	●	●	●
Cash Advance Fee Reimbursement (in FP)				●
Table Point Earning	●	●	●	●
Gift Shop (owned) Discount		5%	10%	10%
Cabana/Daybed Discount		5%	10%	10%
Pool Access + 1 Guest	●	●	●	●
Non Gaming Spend Earning 2 pts/\$1.00	●	●	●	●
Banquets F&B Discount		5%	10%	10%
Complimentary Benefits at Local Partners	●	●	●	●
Rio Show Ticket Discounts		●	●	●

\*Based on availability

\*\*Per calendar year (once total)